

LankaPay Private Limited is the operator of Sri Lanka's National Payment Network - LankaPay. Operating under the guidance of the Central Bank of Sri Lanka, we facilitate approximately 313 million domestic interbank transactions amounting to over Rs. 24 trillion in value, every year. When you join LankaPay, you become a part of this truly Sri Lankan national service.

We believe in the potential of our people. LankaPay understands their aspirations, respects their differences and embrace individuality in our culture of purpose and inclusion. You will drive our pursuit of excellence in creating an environment where you enjoy, learn, perform and grow. As a vital member of our team, your work will impact to liven our moto of "For Your Convenience" intended to connect, uplift and enrich the lives of everyone, everywhere and every time they consume our services.

KEY RESPONSIBILITIES & ACCOUNTABILITIES OF THE POSITION

The selected candidate would be responsible for carrying out the following key activities, but not limited to:

- Monitoring of network services, identification and rectification of network faults to facilitate uninterrupted 24x7 operations of LankaPay network systems
- Maintain network and related systems availability at the production/near sites, head office and DR site
- Adhere to network and security standards and maintain best practices
- Ensure all network hardware and related software are ready and up-to-date for daily operations
- Ensure network data integrity across all client delivery channels
- Responsible for coordination with member financial institutions to meet LankaPay network requirements
- Maintaining all networks and related technical equipment complying with specified standards to ensure that equipment performs at agreed service levels

In addition, you should be a team player with the commitment to deliver required network support for internal and external users. Moreover, you should have the flair for new knowledge that helps you keep up-to-date on technological developments and trends in your field of expertise.

You should also be capable of self-learning and willing to take part in new project implementations when required.

QUALIFICATIONS, EXPERIENCE AND PERSONAL ATTRIBUTES

- A Bachelor's Degree from a recognized university in the field of Network, Information Security, Computer Science, or equivalent professional qualification.
- CCNA or a similar professional qualification in Networking.
- Experience of working in a similar environment for one year.
- Extensive implementation and troubleshooting knowledge in TCP/IP, routers, L2/L3 switches, firewalls, unified communication, network infrastructure, LAN/WAN, VPN/IP Sec and related technologies.
- Knowledge in IT systems best practices, IT and network security.
- Excellent customer service skills that build high levels of customer satisfaction for internal and external customers.
- Excellent verbal and written communication skills with the ability to communicate with technical and non-technical audiences at various levels of the organization and member financial institutions.

The above position offers an attractive remuneration package and benefits commensurate with industry standards. The selected candidate can look forward to a prospective career in a rapidly growing and stable company.

Please send your CV including names and contact details of 2 non-related referees within 05 days of this advertisement to the e-mail address given below. Applicants e-mailing applications should state the post applied for in the subject field.

(While we value all applications received, only short-listed candidates will be called for interviews.)

Chief People Officer

LankaPay (Pvt) Ltd.

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Your Trusted Payment Network

